



PLUG & PLAY

Service: CORE

 Consult your installer

The **CORE** service level is advised for low risk applications

CORE Specs

- ✓ Cyber secured cloud connection (no port forwarding / no VPN required)
- ✓ Remote maintenance and configuration for recorders via the UltraSync web portal
- ✓ TVR Mobile app through UltraSync (video only)
- ✓ Unified video & intrusion app* (no link to intrusion events)
- ✓ UltraSync web portal (including site details overview - blue colored, user management, support content library and basic operational dashboard)

*Advisor Advanced Pro app

Main Services



Cybersecurity
by UltraSync



TVR Mobile app
Self Monitored



UltraSync
Web Portal



PROFESSIONAL

Service: CORE+



This service level is advised for commercial, retail, small business applications

CORE+ Specs

- ✓ All CORE features including:
cyber secured cloud connection
(no port forwarding / no VPN required)
- CORE+ additions:
- ✓ Live site connection status
- ✓ Remote device admin password reset
- ✓ Health diagnostics device report
- ✓ Advanced live site connection status:
cameras connection details
- ✓ Multi-site operational dashboard
- ✓ Remote firmware update over the air
- ✓ Technical event reporting to a CMS

Main Services



Cybersecurity
by UltraSync



TVR Mobile app
Self Monitored



Technical event
reporting



UltraSync
Web Portal

